User Cycle 5 (04/18- 5/13) Change Log

BT Tech 🤖 Team Summary:

- 22 💡 Features Added
- 8 🐞 Bugs Squashed
- Some Highlights:
    - Documents on emails can now be previewed before sending.
    - Today's Cases now displays case statuses by showing either a yellow, green, or red circle. More about case statuses can be found here: https://app.getguru.com/card/cn8zzpri/Understanding-Case-Statuses-in-BT
    - Partners can now be added into Big Top via user pages. Partners are counselors who have weekly time reserved exclusively for KGA. Examples of partners include Fatimah and Amy. More here: https://app.getguru.com/card/c585B8ri/Add-a-Partner-in-BT

Feature Improvements/Additions:

- Added Wynne and Jennae to the Pending Payables email sent through Big Top. Removed Chris and Tiffany
- Updated emails to affiliates with affiliate hotline number.
- Changed filtering on searching provider searches.
    - The table shows all open provider searches, and all provider searches that were closed within the last thirty days.
    - After searching, the table shows the twenty most recent searches which match the search criteria.
    - RAs now also have the ability to filter by:
        - Completed/Not Completed
        - Age Range
        - Consult type
- After creating an event, the user is now redirected to the event page.
- Added special handling for cases which are affiliated with Stamford Police.
    - A banner displays on all Stamford police cases
    - Email which explains billing situation is sent to the affiliate and the ee when an affiliate is assigned the case, and the ee qualifies for unlimited counseling.
    - Relationship types are defined based on whether the ee is a police officer, or a family member of a police officer.
- Logged-out alert is now the full width of the header.
- Added combined view of the number of tasks which CAs and RAs are working on.

- Increased the automatic size of text boxes in the edit intake modal and the send client email modal.
- Added case statuses (color icons) to Today's Cases.
- Progress on Provider Search Research Template.
    - Added formatting tool which allows RAs to create notes which are automatically formatted
    - Added disclaimer to completed research document
    - Added status on progress notes
- Added banner on Analog cases that states "California callers in need of counseling services– warm transfer to EMPATHIA…"
    - Also added on edit intake modal.
- Added the ability to claim worklife tasks off of the worklife task list.
- Added ability to filter by due date on affiliate placements and made that the default sort.
- Added personal pronouns on edit intake modal.
- Spaced out EOW index by putting the entries into a table.
- Added Provider inbox.
    - RAs can now email providers through Big Top, and then the replies to the emails will be processed and displayed in Big Top.
    - Analytics are kept on:
        - How long it takes to receive a response from the provider in terms of business days.
        - The percentage of initial emails which receive a reply.
- Added tips for securing a provider appointment onto the list of attachments which can be sent to a client.
- Created page which shows list of users, their MFA status, and when their last log-in was.
- Added new partner portal for clinician/counselors who have an agreement with KGA like Amy or Fatimah.
    - Partners can see their calendar and clients, and submit their hours through the portal.
    - Users can be set as partners by updating "role" on their profile.
- Updated formatting on QA emails and title on the Crisis Response QA page.
- Added ability to preview documents before attaching a document on a client email.
- Updated top search bar to show four organizations on search, instead of two.

Bug Fixes:
- Fixed filtering by organization on advanced case search.
    - The issue was caused by some organizations having extra spaces in their name.

- Updated red flags on the cases to only show when there is an urgent issue.
  - Before, red flags showed on cases where 'Continued Red Flag' was left blank.
- Made it impossible to create an intake without a date.
- Fixed multi-word states on dropdown menus.
  - Only the first word of the multi-word was showing. (For example, New York and New Jersey both displayed as 'New')
- Made it possible to reopen provider searches without receiving a 500 error.
- Fixed event start and end times getting set to different years.
- Urgent provider searches are now displaying as urgent, and going to the top of the list of provider searches.
- Removed provider searches from worklife task lists.
  - As a result of this, the numbers at the top of the worklife task list were off for a few days. This has also been fixed.