User Cycle 6 (05/09 - 6/10) Change Log

BT Tech 🤖 Team Summary:

- 10 💡 Features Added
- 7 🪲 Bugs Squashed
- Some Highlights:
    - Slack messages are now sent out when a case manager is removed from an existing intake. Slack messages can also be sent out from the manager consult page when the consult requires a call back.
    - Today's Activity also shows closed cases, and manager consults were added to the Dashboard.
    - Account managers are now notified when a SAP case for one of their clients is created.

Feature Improvements/Additions:

- Added waitlist feature for affiliate placements that are eligible for the KGA CC.
    - CC counselors are able to notify Michelle of openings through a button, which sends all affiliate placements on the waitlist with availability at the time of the opening.
- Updated task search form to allow users to search old worklife tasks.
- Added an automatic email which alerts Kristin when MIT has a manager consult.
- RAs are now notified by email when a provider responds to their email. Provider emails have also been changed so that they are organized by provider search id, instead of intake id.
- Slack messages are now sent when case managers are removed from existing intakes.
    - Worklife cases automatically become counseling cases when their case manager is removed
    - It is also possible to send a slack message for manager consults requiring a call back.
- Added Husky as an insurance option.
- Added EOW calculations in BT. On the end of weeks page, there is a button which will give the number of everything that occurred in the last six days.
    - This includes: EAP total cases, counselor EAP cases, worklife EAP cases, Life services total cases, life services intakes, life services baby kits, manager consults, and events.
- Added better user access to data in Big Top.

    - A chart displaying manager consults which were opened that day was added to Dashboard Open Cases.
    - On All Cases under Open Cases, changed the number under This Week to reflect how many intakes were written by that case manager.
    - Today's Activity is now compiled into one weekly email to Laura and Anjala. The email is sent out at the end of the day on Friday.
    - Added Cases Closed on Today's Activity.
    - Gave Anjala access to the management views of productivity.
- Added email alert to account managers when there is a SAP case. A task to bill the organization is also set up.
- Updated wording and fields on create provider search form.

Bug Fixes:

- Fixed time zone issues in emails.
    - Was saying UTC instead of ETC on appointment times.
- Cleaned up formatting on email replies.
- Made invisible buttons visible.
- Editing or deleting notes on an affiliate placement no longer redirects the user to the case page.
- Updated David Smith's calendar to show the correct availability.
- Fixed bug which was preventing automatic email reminders for uncompleted tasks.
- The availability of simple practice clinicians should now update daily again.