Cycle 5 (04/24 - 05/12) Change Log

BT Tech 🤖 Team Summary:

- 22 💡 Features Added
- 7 🪲 Bugs Squashed
- Some Highlights:
  - The childcare research portal is now available. Researchers are to create formatted notes and pull them onto a webpage that case managers will send to clients.
  - Updated the quality assurance survey so that all vendors are rated on a 1-3 scale, more questions have yes/no answers, and labels are more clear. Scores for worklife vendors and affiliates will automatically pull onto their profiles.
  - Updated Counseling Center sessions to reflect when they are canceled. Late cancellations use a session from the client's approved sessions.

Feature Improvements/Additions:

- Added childcare research portal.
- Updated the quality assurance survey so that all vendors are rated on a 1-3 scale, more questions have yes/no answers, and labels are more clear.
- Added one page utilization reports for organizations that have less than ten cases.
- Added Kristin to the email alert about pending payables.
- Added tooltips to CC calendar which show reserved availability held for certain clients.
- Added stats on open child care searches, made it possible to delete childcare searches, removed expiration date from formatted notes related to the childcare portal.
- Removed the ability to schedule with the Counseling Center through Calendly.
- Added "Fertility" as an issue detail under "Family/Parenting".
- Updated Amy, Nicole, and Fatimah's pages to use savvycal to schedule next appointments.
- Updated "OWL" in dropdown of referral sources for Harvard clients to be "Office of Work Life".
- Added the ability to sort closed affiliate placements.
- Added the ability for Michelle to view counseling assistant productivity during custom spans of time. Also added the ability for counseling assistants to see their own productivity in custom spans of time.
- Updated loading gifs for the CC calendar.
- Added better warning messages for client's which are not eligible for the CC.
- Updated the styling of threat assessments on affiliate placements.

- Removed N/A as an issue option on intakes.
- Updated the process of emailing clients and worklife vendors about referrals. Updates include: referral emails can now go to multiple vendors, emails can now go out from life services cases, and the emails now contain more useful information.
- The task to review a CC session will now only be created when a different user assigns the counselor to the client.
- Created automatic emails to account managers with organizations to review. The emails go out on the 11th of each month, and contain information related to their client organizations.
- Updated the email address on emails to clients about the DFCI loan program.
- Updated sessions so that they display crossed out when canceled through savvycal.
- Added a warning that displays before scheduling sessions beyond a client’s session model.

Bug Fixes:

- Removed incorrect appointment times from emails to Beth the parent coach.
- Fixed psychology today import feature.
- Fixed error on partner pages caused by updates to the relationship between sessions and service approvals.
- Updated emails to worklife vendors to have the correct number of approved sessions.
- Fixed typo in email to BCH clients placed with the Counseling Center.
- Fixed error that was preventing emails with consults open for longer than a month from going out.
- Fixed bug that was causing multiple service approvals and sessions to create when scheduling a client with the CC.