



Cycle 12 (11/04/2024 - 11/24/2024) Change Log

BT Tech Team Summary:

- 16  Features Added
- 10  Bugs Squashed
- Some Highlights:
 - Continued restyling affiliate profiles and applied feedback from Michelle, Mathy, and the Counseling Assistant Team. On the next update, there will be a page where affiliates can submit their invoices.
 - Added a new suicide risk assessment to intakes.
 - Added the ability to update issues and benefit referrals from progress notes. Also removed the “What” and “How” fields.

Feature Improvements/Additions:

- Continued restyling affiliate profiles and applied feedback from Michelle, Mathy, and the Counseling Assistant Team.
- Added a new questionnaire to assess suicide risk to intakes.
- Added new graphs to organization pages to track changes in case, platform, and event utilization over time.
- Updated linking clients to link intakes instead.
- Added the account support email address on cases and consults with a small business model. Also turned the background behind organization details pink if the organization has a small business model.
- Made the headers on the table of leads bolder and more noticeable.
- Added a warning to cases being closed with a worklife vendor but no worklife issues selected.
- Added the ability to filter provider searches by dates and updated the search by users to use a dropdown.
- Removed “Adoption” as an issue related to “Childcare” on intakes.
- Removed the question about health insurance referrals from the form to close intakes.
- Removed Brightline as a suggested intervention on intakes.
- Updated contacts created when signing up small businesses so that they automatically receive all relevant communications.
- Removed benefit contacts as an option when selecting benefits clients were referred to.
- Updated affiliate profiles in Quickbooks to automatically reflect the email address they have listed in Big Top.

- Added the ability to update issues and benefit referrals from progress notes. Also removed the “What” and “How” fields.
- Added the ability to close an all-company event with only the participant count.

Bug Fixes:

- Fixed the summary on manager consults to automatically update when the corresponding note is updated.
- Fixed the bug that was preventing users from filtering providers by credentials.
- Fixed the bug that was preventing managers from updating the end date when looking at counseling referrals made during a span of time.
- Fixed the bug that was causing two audits to be created for new organizations.
- Fixed the typo on incomplete audit notifications.
- Fixed the bug that was preventing some outcome followup surveys from being released.
- Fixed the bug that was causing the average time between booking affiliates and the first session to be inaccurate on affiliate profiles.
- Fixed the bug that was preventing complaint alerts from being sent.
- Fixed the bug that was preventing sessions from showing on intakes when there are sessions with no date or time listed.
- Fixed the bug that was causing 500 errors on affiliate profiles if the affiliate requested paperwork via fax without listing a fax number.
- Fixed the bug that was preventing users from sending ROI, SAP, etc. paperwork from Big Top.