Cycle 13 (12/02/2024 - 01/03/2025) Change Log

BT Tech 🤖 Team Summary:

- 17💡Features Added
- 8 🪲 Bugs Squashed
- Some Highlights:
    - Added banner notifications for clients who request a call through the platform. The banner will automatically show to the correct team and if the client already has an open case, the case manager will be alerted to call the client.
    - Added the ability for affiliates to submit their invoices in Big Top. These bills will then be approved by KGA employees. Group practice administrators will be able to submit bills for the clinicians that work at their practice.
    - Updated the criteria necessary to close an event based on event feedback. Made it possible to close an event automatically when all required fields are present.

Feature Improvements/Additions:

- Added banner notifications for clients who requested a call through the platform. The banner will automatically show to the correct team.
- Added the ability for affiliates to submit their invoices in Big Top. These bills will then be approved by KGA employees. Group practice administrators can submit bills for the clinicians that work at their practice.
- Added fields for interpreter services needed and interpreter language on clients.
- Updated required fields on events and applied event feedback:
    - If there is a series on an event, removed vendor, contact, billing as required fields.
    - If an event is duplicated, the new event will be open.
    - If an event is canceled, all validations from the event will be removed.
    - Color coded events on the events calendar by new event statuses.
    - Updated event statuses: Yellow, green when there's a vendor, gray when it's canceled, red when closed.
    - CIR summaries will show under event notes.
    - Moved “Billing Client” to the “Managing Event” tab.
    - Added automatic closing to events when all necessary information is saved.
- Updated advanced search for affiliates by licensure to use their uploaded documents.
- Moved affiliate billing section on affiliate profiles onto the sidebar.
- Added a message detailing errors when receiving a service approval fails.
- Updated organization audits so that the newest ones show at the top of the list.

- Renamed MIT benefit types. Renamed “Work-Life Center” to “MIT HR Work-Life” and “MIT Medical” to “MIT Health”.
- Added a link to the cases associated with duplicate phone numbers and emails. Made the alert for duplicate cases more noticeable.
- Added the ability to pin notes on manager consults.
- Updated the “Summary” on manager consults to be called “Initial Consultation Summary”.
- Added the ability to email affiliates on cases and vendors on events.
- Added issue details to progress notes and removed information that is no longer used from the progress notes section.
- Added disclaimers related to late session reimbursement on multiple affiliate communications and pages. Disclaimer: “Please invoice KGA within 90 days of the final session. Any invoice submitted after 120 calendar days of the final session will not be paid.”
- Removed complaints from Today’s Cases.
- Added the age of a client to the details section of an intake.

Bug Fixes:

- Fixed the bug that was preventing affiliate documents from showing after updating an affiliate document.
- Updated the graph of utilization over time to use averages instead of the sum of all utilizations in the time period.
- Fixed the bug that was preventing affiliate payments from being sent to Quickbooks.
- Removed caching that was preventing users from seeing new updates to affiliate payments.
- Fixed the bug that was causing all options under “Referral To” to become selected.
- Fixed the bug that was preventing multiple sessions from being received on worklife vendor service approvals.
- Removed the word “sessions” from service approvals where no sessions have been added yet on affiliate profiles.
- Fixed the bug that was preventing the correct number of units paid on affiliate service approvals from being reflected accurately on engagement reports.