Cycle 2 (01/27/2025 - 02/28/2025) Change Log

BT Tech 🤖 Team Summary:

- 27 💡 Features Added
- 3 🪲 Bugs Squashed
- Some Highlights:
    - Updated vendor pages to include more relevant fields and to have updated styling.
    - Added a map of all organization locations.
    - Added a view of client phone calls to intake and client pages.

Feature Improvements/Additions:

- Updated vendor pages to include more relevant fields and to have updated styling.
- Updated automated progress notes when a case is reopened. There will now be two notes: one that contains the original closing information and one with the reason that the case has been reopened.
- Added a map of all organization locations.
- Added a link to the IPV assessment to intakes.
- Added case audits to intakes. Supervisors will be sent several cases to audit once a week.
- Updated available note templates on manager consults.
- Updated the error message when an affiliate is missing billing information.
- Added the dropdown of licensed states back to affiliate profiles.
- Added a note and task to small businesses that signed up for services because of a specific event.
- Added a view of client phone calls to intake and client pages.
- Added a field to affiliate profiles that indicates whether they were invited to use ACH.
- Added the ability to assign a group practice from a clinician profile.
- Removed Brightline from the email with all counseling referrals in the past month.
- Updated the language around alcohol, drug, suicide, and domestic violence screenings.
- Added affiliate sessions under the sessions section on intakes.
- Added bios to counselors that will display on the platform.
- Added an indication that a note has been edited.
- Updated “clinicians” label to be “affiliates” in Big Top’s main search function.
- Added an alert to case managers and their supervisors when a case has more than 2 service approvals.
- Added a task reminder for counselors to send the outcome survey before their last session.

- Added the ability to search for complaints.
- Updated the client section to include issues and referrals from past cases.
- Added a link to clients associated with a manager consult to the manager consult page.
- Added tasks for the clinical supervisors on Lauren’s cases when the client requests a call back through the platform.
- Added the ability to search for worklife resources in a larger radius.
- Removed “books per month” from the details section on an organization when it doesn’t apply to that organization based on their bookshelf policy.
- Relabeled “Web Login” to “Org Code” across Big Top.

Bug Fixes:

- Fixed the bug that was preventing insurance from displaying on provider searches.
- Fixed the display issue of session models in the sessions section of an intake.
- Fixed bug during 2 factor authenticating that was being caused by a user not having initials.