Cycle 8 (07/28/2025-08/26/2025) Change Log

BT Tech 🤖 Team Summary:

- 14 💡 Features Added
- 14 🪲 Bugs Squashed
- Some Highlights:
    - Continued updating the worklife vendor portal. Worklife vendors can now submit invoices in Big Top.
    - Updated all company reports to reflect the new program engagement report formatting.
    - Added the ability to filter screening data by different intake parameters.

Feature Improvements/Additions:

- Continued updating the worklife vendor portal. Worklife vendors can now submit invoices in Big Top.
- Updated the KGA address across Big Top to reflect the new Westborough location.
- Made “consult type” required in order to close a manager consult.
- Removed Corpcare’s monthly report to PJ and Tyson.
- Updated all company reports to reflect the new program engagement report formatting.
- Added the ability to filter screening data by different intake parameters.
- Made the issue detail required for case closing when the issue is child care, elder care, financial, legal, convenience searches, or family/parenting.
- Saved the answer to “On average, how many days per week do you have a drink containing alcohol, including beer and wine?” to the intake details of an online intake.
- Added instructions for submitting invoices through the portal to affiliate invoice documents.
- Added preferred language to the table of CC waitlist searches.
- Added automatic confirmation to affiliates after they submit invoices through the portal.
- Added an alert about HUGP above the button for Harvard provider searches.
- Added a required “resolution” field to complaints.
- Added a table of client-specific events to program engagement reports.

Bug Fixes:

- Fixed the bug that was preventing clinicians from answering false to “LGBTQ Identified” or “LGBTQ Allied”.
- Fixed the bug that was preventing ROI paperwork from showing on cases.

- Fixed the bug that was preventing location-specific reports from reflecting correct previous headcounts.
- Fixed the bug that was preventing service approvals from showing on affiliate profiles.
- Fixed the bug that was preventing referral emails from being sent to UBS.
- Fixed the bug that was merging new online intakes with very old, closed intakes.
- Fixed the bug that was preventing the “Lifeservices intake without a case manager” alert from being sent to Lauren.
- Added all client percentile ranges to location-specific program engagement reports.
- Fixed the bug that was preventing formatted notes for new childcare resources from being created with a note.
- Fixed the bug that was causing online intakes who are also contacts to attach to the wrong client record.
- Re-added multiple bug fixes for program engagement reports.
- Fixed the bug that was preventing some fields on vendor profiles from displaying.
- Fixed the display of eldercare vendor benefits from Harvard and MIT. Now, Harvard employees will see an alert about Wellthy, and MIT employees will see an alert about Bright Horizons.
- Fixed the bug that was causing the service approval ID to show under maximum sessions on the affiliate invoice page.